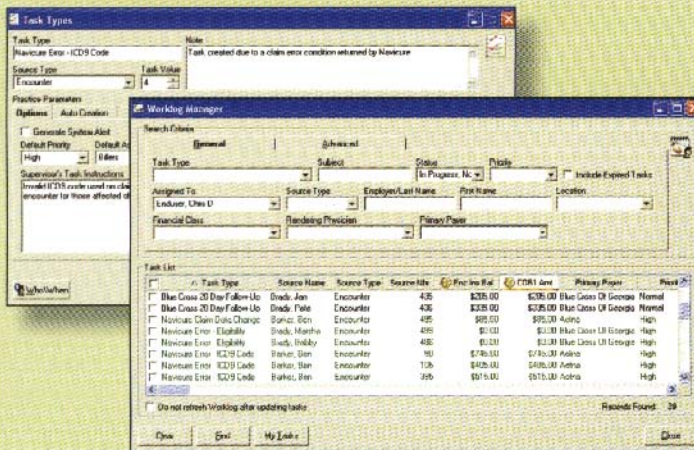




Partnering with NextGen  
Healthcare to Enhance Physician  
Practice Efficiency and Profitability



# Auto Tasking with Navicare and NextGen® WorkLog Manager



Navicare and NextGen Healthcare have leveraged technology and HIPAA standards to help practices significantly enhance operational efficiency. Coupling Navicare's HIPAA compliant 277 claim status feature with the NextGen® WorkLog Manager enables users to easily create customized employee worklists using real-time, user defined, claims management tasking.

Using this powerful auto tasking capability, worklists can be created for specific employees

with just a few mouse clicks. No need to sift through reports or lists of rejected claims. Simply enter your auto tasking criteria and the worklist appears right there in the NextGen® WorkLog Manager.

Custom worklists can be created using a variety of criteria such as location, rejection code and rejection description. When downloading Navicare 277 Claim Status messages, rejected claims automatically create NextGen® WorkLog tasks.

For example, if a particular employee is responsible for managing claims for a specific payer, simply enter the specified WorkLog task type and payer specific search criteria in the NextGen® WorkLog Manager listing screen to retrieve and correct these errors.

The NextGen® WorkLog Manager listing screen can order these tasks by critical data fields such as COB 1 amount, COB 2 amount, COB 3 amount, encounter balance and claim aging days.

Navicare's 277 Claim Status messages enhance the power of NextGen® WorkLog Manager.

*Downloading claim status data is simple with Navicare. Just a few mouse clicks and the data is ready to be imported into the NextGen® WorkLog Manager.*



## See for Yourself!

We would love to give you a guided tour of Navicare's claims management solution. There is much more to see...like the powerful **reporting capabilities** that can help you eliminate billing errors at their source...the optional **Dynamic EOB Manager** that simplifies secondary claim processing...**Electronic Remittance** that automates the process of receiving and posting payments from participating insurance companies...the **Navicare Edit Suite** that catches errors before the claim goes to the payer...**Dynamic Claim Editing** that enables the system to "learn" as payers change requirements...**Claim Tracking** that remembers everything that happens to your claims so you spend less time doing research for disputes with payers and documented proof of timely filing is at your fingertips.

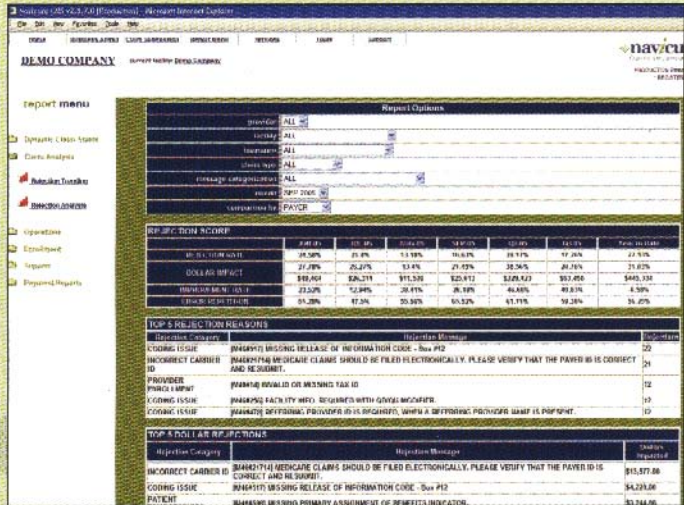






# Improving Your Business is Our Business

Navicure's powerful reporting capabilities enable you to analyze your claims process to help eliminate rejection-causing errors at their source. Shown here is the Claims Analysis report.



Navicure's claims management solutions are designed to optimize the claims process so you collect more money in less time, with less effort.

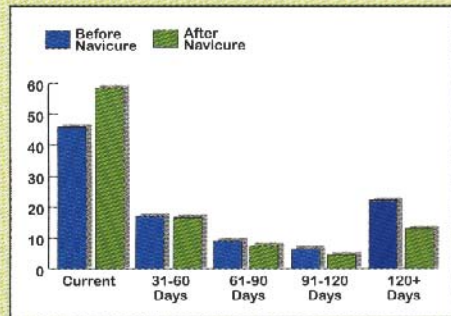
In short, we make it our business to ensure that your business is as productive and cost-effective as possible.

**"In the past year, we've reduced the number of billers processing claims by more than half."**

*Jackie and Steve Elliott  
Medical Billing Resources  
Navicure/NextGen® Users  
Macon, Georgia*

## Optimize the Efficiency of Your Business Office

- Significantly reduce labor costs
- Spend less time handling rejections and chasing down claims payments
- Eliminate complicated hardware and software installations
- Leverage powerful reporting capabilities to help you identify and eliminate billing errors - at any point in the reimbursement process - just point, click and get paid!



Results of an independent evaluation of the impact of Navicure on a 30-physician practice: A/R days reduced by 23.6%, three FTEs reallocated from billing to other areas; current claims increased 45.74%.

## Enhance Revenue and Cash Flow

- Accelerate claims payment and reduce outstanding accounts receivable
- Significantly reduce - or eliminate - write-offs due to failure to submit claims in a timely fashion
- Enhance revenue collection by finding and eliminating errors that originate upstream in the revenue cycle
- Engage all departments in revenue collection by targeting billing errors

**"The advantages we have gained from using Navicure have far exceeded the cost. It's not even close."**

*Andrea Mendoza  
HeartPlace  
Navicure/NextGen® Users  
Dallas, Texas*





Dear Practice Management Professional:

Thank you for considering Navicure for your physician billing and claims processing needs. As you will see, this special publication is designed to highlight the many new and exciting ways Navicure and NextGen Healthcare are collaborating to enhance the efficiency and profitability of our clients' billing operations.

Building on our shared commitment to great products and service, we have worked over the course of the last three years to more fully integrate our product and service offerings. From a service perspective, that means ensuring that our clients experience the same great service when dealing with either company. Thanks to the wonderful client service folks in both organizations, I have no doubt that any of our clients would attest to the ease with which claims issues are resolved.

From a product perspective that means developing ways to simplify and streamline the way our products interface. Based on feedback and suggestions from our clients, we continue to increase the level of integration between our two products. Thanks to the talented developers in both organizations, we are now able to offer users the ability to download and post 277 file acknowledgements, 997 claim level acknowledgements and, of course, 835 ERAs, for a multitude of payers.

There is more work to be done to reach our goal of truly simplifying the payment process, but we think this is a pretty good start and we hope you agree. Please do not hesitate to contact us with suggestions on how we can further enhance our products and services.

Thank you once again for your consideration and support.

Sincerely,

Jim Denny  
Chief Executive Officer  
Navicure, Inc.

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*"We are pleased to work with Navicure to develop integrated practice and claims management solutions designed to enhance efficiency and profitability. Navicure's progressive and innovative approach to healthcare business solutions is similar to our philosophy at NextGen Healthcare."*

*"By leveraging the latest Web-based technology, HIPAA standards and many years of healthcare EDI experience, Navicure represents the next generation of clearinghouse."*

*"As a valued NextGen Healthcare customer, I urge you to consider Navicure as a powerful complement to your NextGen® solution."*

Tim Eggna  
Vice President, Product Development  
NextGen Healthcare Information Systems, Inc.

*"Based on my work with Navicure's service and implementation professionals, I know NextGen Healthcare customers are in good hands. The company's unique 3-ring client service policy helps ensure that NextGen Healthcare customers experience a fast, smooth implementation and outstanding client service."*

Ana Croxton  
Claims Product Manager  
NextGen Healthcare Information Systems, Inc.

*"Navicure and NextGen Healthcare recognize client service is a critical element of our success. We begin with industry-leading, proven solutions and support them with a high level of client service. Navicure's 3-Ring Client Service policy symbolizes this ongoing commitment to our clients."*

Laura Bridge  
Director, Client Services  
Navicure, Inc.





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